

Shaw Webmail

boizan@shaw.ca

[Incident ID: 31126941] Regarding your hosting account registrosocialcubano.info

From : GoDaddy <networkviolations@godaddy.com>
Subject : [Incident ID: 31126941] Regarding your hosting account
registrosocialcubano.info
To : boizan@shaw.ca

Fri, Jan 27, 2017 02:00 AM



Information regarding your account

Dear Sir/Madam,

THE FOLLOWING REQUIRES IMMEDIATE ACTION ON YOUR PART

As it states in the Hosting Terms of Service, the acceptable size thresholds for MySQL databases on your shared hosting plan are 1,000 MB (1 GB) and 1,000 tables. Additionally, total row consumption and other general usage of MySQL must be maintained in a manner that remains compatible with the shared website hosting environment.

What does all that mean?! It means we are alerting you that your **registrosocialcubano.info** hosting account has been identified as causing an overload of **MySQL** resources. This means it is a source of negative impact to our systems and other customers. Due to this, it became necessary to disable further growth of the following:

journalcom (2.23 GB & 167 Tables)

This means that new database content will no longer be served to its associated website(s). Existing database content will continue to be served, however, only until our review dates noted below.

We must ask that you review and resolve this issue, including underlying cause of this situation, without delay. To do so, access to your database via phpMyAdmin will remain intact using the schedule below. For assistance, you may call to speak with an expert at 480-366-3501.

***** IMPORTANT *****

The following schedule will be used to assist you with your efforts:

THURSDAY, FEBRUARY 02, 2017 (MST, GMT -7) - If the database remains above thresholds, your website access to the database content will be revoked. Your website will no longer be able to connect to the database for content.

THURSDAY, FEBRUARY 09, 2017 (MST, GMT -7) - If the database remains above thresholds, the database will be backed up (*if possible) and removed at that time. Your database will no longer exist on your hosting account.

Once you have reduced the database to within the acceptable thresholds, normal functionality will automatically be restored once again. Please allow up to one full hour for such changes to take effect.

Should any additional negative impact persist or recur, it may become necessary to further suspend your service and/or remove content in violation without additional advance notice.

***NOTE:** We may be unable to provide backup copies of excessively large databases.

For questions, please review the support documents that are available through the **Help** link in the top-right corner, after you have logged in to your **MyAccount** interface.

Please remember, you are on a shared environment. After your review, if you require the use of such a large database, one of our VPS or Dedicated Servers may fulfill those needs. For assistance, you may call to speak with an expert at 480-366-3501.

Thank you,
GoDaddy
Network Violations Team

networkviolations@godaddy.com
480-505-8871

[Investigation ID:31126941]

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